The HP Indigo Print Beat report is a performance dashboard, emailed to HP Indigo customers weekly to provide them with greater visibility and insight into their press’ performance. The Print Beat report enables easy access to key performance information, which has been recognised as instrumental in driving continuous improvements in uptime and productivity for operational excellence.

The HP Indigo Print Beat is part of HP Service Advantage – an integrated portfolio of services for HP customers that enables predictable printing operations and optimised cost structure.

Simple, straightforward performance tracking
Overall performance is aggregated to a single 0-100 Print Beat score, so it is easy to understand your overall production performance and where opportunities for improvement exist.

Multiple performance indicators
Excellence in production comes from multiple areas. The Print Beat report tracks performance across five key parameters: print volume, failure rates, jam rates, restart rates, and supplies lifespan. These indicators not only show you how well your production did, but also on which areas to focus.

Drives continuous improvement
Improvement can easily be tracked by looking at the arrow signs. Up means better than the previous week, down is worse, and the equal sign means you are on par versus your prior week’s performance.

Sent to your inbox every week
The Print Beat report is automatically sent every week, giving you easy access for production visibility and insight.

Full transparency and shared goals
Your assigned primary HP engineer and the service team are receiving the same report on a weekly basis, for full transparency and goal sharing.
How to read your Print Beat report

**Weekly stats**

- **Print volume**: 126K Impressions
- **Failure Events**: 5 with a rate of 40 per 1M Impressions
- **Jam Events**: 18 with a rate of 536 per 1M Sheets
- **Restart Events**: 3 with a rate of 24 per 1M Impressions
- **LifeSpan Rank**: 76%

**Weekly Points**: 88/100

**Weekly average**: 57

**Did you know?**
The Regenerated Imaging Oil (RIO) system, part of the HP Indigo 7800/WS6800, is now available as an upgrade, enabling you to eliminate the need for on-site imaging oil, reducing operational complexity and minimizing your environmental impact.

**How you're doing:**

- **Great**: More than 10% increase over last week
- **Good**: Score higher than 80 points
- **Average**: Score between 80-70 points
- **Below Average**: Score between 70-60 points
- **Within ± 10%**: Score lower than 60 points
- **Out of supplies guidelines**: Good

**Weekly points for a given week**

- **Print volume**: 126K Impressions
- **Failure Events**: 5 with a rate of 40 per 1M Impressions
- **Jam Events**: 18 with a rate of 536 per 1M Sheets
- **Restart Events**: 3 with a rate of 24 per 1M Impressions
- **LifeSpan Rank**: 76%

**Weekly average**: 57

**Hi PH Graphics,**

Here are your weekly stats for Nov 30-15 — Dec 06-15

**Total print volume**

**Actual number of weekly failures**

**Actual number of weekly jams**

**Actual number of weekly restarts**

**Blanket & PIP lifespan as a % of HP Indigo guidelines**

**Customer name, report period**

**Weekly points for a given week**

**Benchmark your press’s performance**

**Identify the best and least active days of your production week**

**General communication**

**Learn more at**

[hp.com/go/indigoservice](http://hp.com/go/indigoservice)

© Copyright 2016 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.